



CONNECTED WITH CARE

HealthCast Patient Education System

HealthCast is our patient education system. The educational content can be ordered by a patient or staff member on demand. Alternatively our system allows a staff member to schedule the content to play at a predetermined time in the future.

HealthCast also allows for patient specific content to be delivered simultaneously to multiple patients throughout the hospital. When videos are requested by patients or staff, our representatives have the ability to “push” the video directly to the individual patient’s television. Our system provides patient education reporting capabilities through our dashboard service which is included as part of our Total Satisfaction Platform. This will allow the Hospital to see what videos patients are watching via a secure website that stores all the patient education views.

Ease of Use of the System:

Staff at the Hospital can schedule patient education videos by one of the two easy steps:

- 1 Using Patient Portal’s HealthCast web portal, staff at the Hospital can schedule videos for patients to be viewed at a specific time (real-time or at a future date);
or
- 2 By calling Patient Portal’s 24/7 Communication Center, by dialing hospital ext.