



CONNECTED WITH CARE



Phone & Television Rental Program

Patient Portal provides Hospitals with total service regarding management of the television rental program with patients, through our interactive call center, state of the art billing and collection platform, total satisfaction customer service and online reporting and repair process.

Greater Convenience and Security:

- Immediate patient activation, with live operation employee staffed call center assistance 24/7
- Multiple billing options for patient payment
- Easily integrated system helps with discharge process flow
- Customer support at bedside and after discharge

Patient Portal currently supports over 50 hospitals servicing in excess of 1 million in-patients annually. We are proud to be the only company that has developed and maintains a fully integrated system utilizing its own staff members throughout the process. Our employee staffed customer care call center handles over 60,000 calls monthly, activating and deactivating service, arranging for payment and coordinating equipment service issues in addition to responding to non-medical concerns on behalf of our hospital customers.